## Country Roads Transit Ride Guide

#### ELKINS NORTH & SOUTH LOOP SCHEDULE & SERVICE INFORMATION

Hop on Country Roads Transit to get around town. Our public transportation service is open to everyone in Upshur and Randolph counties.

And it's easy. You can meet us anywhere along our route—for just \$1.25 one-way. Or, if you need a special pick-up or drop-off, call us one business day ahead (Monday-Friday) and we'll come to you (special rates apply, see our Route Deviation or Demand Response Services for details).

Country Roads Transit runs Monday through Friday, 8 a.m. and 4 p.m. We make 7 loops throughout Elkins during the day—a loop every 60 minutes (times may vary depending on weather and traffic).

All of our transit vehicles are wheelchair lift equipped and accessible to individuals with disabilities.

### **HOW TO RIDE**

We make it as easy as 1, 2, 3 for you to get around Elkins. For our regular fare trips:

- **1.** Meet us at any one of our stops (see map) 5 minutes before the time noted or simply wave for us to stop if you see us anywhere along our route.
- **2.** Pay your fare when you hop on the bus (please have the exact fare ready). Secure your belongings and take a seat.
- **3.** As we approach your destination, just ring the bell. Simple as that.

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For more information about our services, call us at (304) 636-6472 or 1-877-636-6472 or visit us online at www.countryroadstransit.com.



Need a special route? Call us. We have Demand Response service to pick you up outside of Elkins City Limits.

#### STATEMENT OF NONDISCRIMINATION

Country Roads Transit operates its program and services without regard to race, color, national origin, and Disability. In accordance with Title VI of the 1964 Civil Rights Act and the Americans with Disabilities Act of 1990. To find out more about our nondiscrimination obligations or to file a complaint please contact us at 304-636-6472.

#### HOLIDAYS

Country Roads Transit does not operate on New Year's Day, Martin Luther King Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, the day after Thanksgiving, and on Christmas Day.



COUNTRY ROADS TRANSIT P.O. Box 727 | Railroad Avenue & Fifth Street Elkins, WV 26241

> Phone: 304-636-6472 Toll-Free: 877-636-6472 TDD: 304-636-7373 Fax: 304-637-4991

Website: www.countryroadstransit.com Email: manager@rcscwv.org



# Need a Ride? Just Wave Your Hand & We'll Pick You Up



## **Elkins Ride Guide**

RANDOLPH COUNTY SCHEDULE & SERVICE INFORMATION (as of 2023)

(304) 636-6472 OR 1-877-636-6472 WWW.COUNTRYROADSTRANSIT.COM





# Anyone can ride.

Children 12 and under must be accompanied by an adult.

#### SOME OF OUR RIDER RULES:

- 4 Bag Limit Per Person No more than four bags per person are allowed on all regular route vehicles. If you have more than four bags, please call us for our Demand Response service.
- Animals Only trained guide and service animals assisting persons with disabilities are permitted on CRT vehicles.
- **Cell Phones** Cellular telephones are permitted to be used on CRT vehicles. Please be considerate of other passengers by keeping your voice low and keeping conversations to a minimum.
- Drinking/Eating Please refrain from consuming food or beverages while on board CRT vehicles.
- Headphones Passengers must use headphones when listening to portable electronic devices. Please keep the volume at a reasonable level to avoid disturbing your fellow riders.

- Hygiene A passenger may not be allowed on a vehicle if his or her body odor or physical hygiene will disturb the reasonable comfort of other passengers or Transit Staff. Odors may include but are not limited to scents related to unlaundered clothing, lack of bathing, animal-related odors, and excessive perfumes. For the safety of others, passengers seen to be carrying pests such as but not limited to lice, bed bugs, or roaches, will not be permitted to ride the bus.
- Inclement Weather CRT is sometimes forced to delay or discontinue service in the event of severe weather conditions. Questions about CRT service during extreme weather conditions may be directed to the CRT Customer Service Center at 636-6472 Monday - Friday from 8 am - 4:00 pm.
- Lost and Found Items found on CRT vehicles may be turned into drivers and dropped off at Randolph County Senior Center. Please call 304-636-6472 to report lost items.
- Pick up Window Please be ready to go 5 minutes before the scheduled pickup time. We make every effort to arrive as close to the scheduled pickup time as possible. However, we may arrive up to 5 minutes before or 5 minutes after the scheduled pickup time. Example: If you schedule a 9:30 a.m. pickup, the vehicle may arrive between 9:25 a.m. and 9:35 a.m. This 10-minute time period (of 5 minutes before to 5 minutes after the scheduled time) is called the pickup window.
- Profanity Please be considerate of other passengers and refrain from the use of profanity.
- **Standing Passengers** In the event a seat is not available on your CRT bus, you may stand in the aisle behind the yellow line clearly marked on the floor at the front of the vehicle.
- Unruly Behavior Disruptive and unruly behavior is not permitted at CRT stops, facilities or on board CRT vehicles.

- Weapons Any object that is used to threaten, injure or cause damage to a person or property may be regarded as a weapon and is therefore prohibited on board CRT vehicles and inside, around or near CRT facilities.
- Wheelchair Lifts Most CRT vehicles are equipped with wheelchair lifts to better accommodate our riders with disabilities. Our fleet has a wide range of wheelchair-capable vans. Wheelchairs must be secured in the area designated and assistance will be provided by your CRT vehicle operator.

For the security of our riders, CRT asks for your cooperation in providing a safe traveling environment for all passengers. Situations or passengers that may pose a safety problem should be reported to your operator. In the unlikely event of an emergency situation anywhere in the CRT system, please follow the directions of your operator, police, fire or other emergency officials guickly and guietly. Thank you.



Get a \$30 monthly pass and ride all you want!

## Need a Special Pick-up/Drop-off?

#### CALL FOR OUR ROUTE DEVIATION OR DEMAND RESPONSE SERVICES.

Route Deviation and Demand Response Services are available in selected areas of Randolph County. Anyone can use this service but you must make a reservation one business day in advance (Monday - Friday). For example, if you need a special stop on Monday, please call the Friday before.

There are four options:

FARE	ZONE	PICK-UP/ DROP-OFF LOCATION	SERVICE TYPE
\$2.50	1	Anywhere within city limits or within 3/4 mile off our regular route	Route Deviation and Demand Response Services
\$3.75	2	Up to 15 miles outside of the Elkins city limits	Demand Response Service
\$6.25	3	Between 15 miles and 25 miles of Elkins city limits	Demand Response Service
\$10.00	4	25 miles or more from Elkins city limits and within Randolph County	Demand Response Service

Call CRT's office to make a reservation one business day (Monday-Friday) before you need us at 304-636-6472 or 1-877-636-6472.



# **Country Roads Transit Routes** for the City of Elkins

The North Loop and South Loop are two different bus routes. Switch buses at the Senior Center to travel between these two routes. There are 8 primary stops in both loops. If you are anywhere along the route and want a ride, just wave your hand and we will stop. All fares along the route are only \$1.25 for a one-way trip. Route Deviation and Demand Response services are available at an additional cost.

#### North Loop MORNING AFTERNOON 4TH LOOP 6TH LOOP 7TH LOOP 1ST LOOP 2ND LOOP 3RD LOOP 5TH LOOP **STOPS** Start at the Senior Center at 10:15 8:15 9:15 11:15 12:45 1:45 2:45 5th St. & Railroad Ave. Railroad Ave. to Gateway Apts. 8:17 9:17 10:17 11:17 12:47 1:47 2:47 2 Randolph Ave. to Kennedy St. 9:26 10:26 11:26 12:56 1:56 2:56 8:26 8:29 9:29 10:29 11:29 12:59 1:59 2:59 Reed St. to Highland St. 10:32 11:32 3:02 3 Randolph Ave. to DMV/DHHR 8:32 9:32 1:02 2:02 Heavener Ave. to Heavener Acres 8:35 9:35 10:35 1:05 2:05 3:05 11:35 Trailer Park Heavener Ave. to Maryland Ave. 8:39 9:39 10:39 11:39 1:09 2:09 3:09 10:40 Pine St. to Grant St. 8:40 9:40 11:40 1:10 2:10 3:10 Forest Brook to 10:42 2:12 8:42 9:42 11:42 1:12 3:12 4 Randolph Village Apts. 2:15 Lough St. to WestView Dr. 8:45 9:45 10:45 11:45 1:15 3:15 10:46 2:16 3:16 Wilson Lane to Tygart Valley Apts. 8:46 9:46 11:46 1:16 5 Wilson Lane to Elkins Manor 10:48 8:48 9:48 11:48 1:18 2:18 3:18 6 Vernon Ave. to West Central St. 10:51 8:51 9:51 11:51 1:21 2:21 3:21 8:52 9:52 10:52 11:52 1:22 2:22 3:22 Andrews St. to Southview Ave. Harrison Ave. to Crystal Springs 9:55 10:55 1:25 2:25 8:55 11:55 3:25 10:59 8:59 9:59 11:59 1:29 2:29 3:29 Loop Crystal Springs Harrison Ave. to the 9:01 11:01 1:31 2:31 10:01 12:01 3:31 Tygart Valley Mall Lough St. to Yokum St. 9:04 10:04 11:04 12:04 1:34 2:34 3:34 10:05 11:05 1:35 2:35 Robert E. Lee Ave. to Central St. 9:05 12:05 3:35 11:06 Central St. to Worth Ave. 9:06 10:06 12:06 1:36 2:36 3:36 Gorman Ave. to Davis Memorial 9:07 10:07 11:07 12:07 1:37 2:37 3:37 Hospital (DMH) 9:08 10:08 11:08 12:08 1:38 2:38 3:38 DMH to the Cancer Center Railroad Ave. to 5th St. 2:42 9:12 11:12 12:12 1:42 3:42 10:12 to the Senior Center

### South Loop

		MORNING				AFTERNOON			
STO	PS	1ST LOOP	2ND LOOP	3RD LOOP	4TH LOOP	5TH LOOP	6TH LOOP	7TH LOOP	
1	Start at the Senior Center at 5th St. & Railroad Ave.	8:15	9:15	10:15	11:15	12:45	1:45	2:45	
	Loop Davis & Elkins College	8:21	9:21	10:21	11:21	12:51	1:51	2:51	
	5th St. to Davis Ave.	8:24	9:24	10:24	11:24	12:54	1:54	2:54	
	Davis Ave. to 1st St.	8:26	9:26	10:26	11:26	12:56	1:56	2:56	
	3rd St. to Railroad Ave.	8:28	9:28	10:28	11:28	12:58	1:58	2:58	
	2nd St. to Henry Ave.	8:29	9:29	10:29	11:29	12:59	1:59	2:59	
	Davis St. to Delaware Ave.	8:30	9:30	10:30	11:30	1:00	2:00	3:00	
	11th St. to Cole Ave.	8:32	9:32	10:32	11:32	1:02	2:02	3:02	
	13th St. to Lavalette Ave.	8:33	9:33	10:33	11:33	1:03	2:03	3:03	
	16th St. to Robin Hood	8:35	9:35	10:35	11:35	1:05	2:05	3:05	
	Scotts Ford to South Gate Rd.	8:38	9:38	10:38	11:38	1:08	2:08	3:08	
	South Davis Ave. to 13th St.	8:39	9:39	10:39	11:39	1:09	2:09	3:09	
	Cole Ave. to 11th St.	8:41	9:41	10:41	11:41	1:11	2:11	3:11	
2	11th St. to Kroger's (2-minute stop)	8:42	9:42	10:42	11:42	1:12	2:12	3:12	
3	US 219 South to Big Lots	8:47	9:47	10:47	11:47	1:17	2:17	3:17	
4	US 219 South to Valley Village Apt.	8:49	9:49	10:49	11:49	1:19	2:19	3:19	
5	US 219 South to Valley Point Mall	8:52	9:52	10:52	11:52	1:22	2:22	3:22	
6	US 219 North to Wal-Mart (4-minute stop)	8:55	9:55	10:55	11:55	1:25	2:25	3:25	
	US 219 North to The Plantation Shopping Center (Dollar Tree)	8:59	9:59	10:59	11:59	1:29	2:29	3:29	
7	US 219 North to Krogers	9:05	10:05	11:05	12:05	1:35	2:35	3:35	
	11th St. to Delaware Ave.	9:06	10:06	11:06	12:06	1:36	2:36	3:36	
	Davis St./1st St. to Henry Ave.	9:07	10:07	11:07	12:07	1:37	2:37	3:37	
	3rd St. to Davis Ave.	9:09	10:09	11:09	12:09	1:39	2:39	3:39	
	Davis Ave. to 5th St. to the Senior Center	9:10	10:10	11:10	12:10	1:40	2:40	3:40	

